

REPORT OF FEEDBACK FROM STUDENTS
ACADEMIC YEAR 2019-20



N.M.S.M. GOVERNMENT COLLEGE KALPETTA



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REPORT OF STUDENT SATISFACTION SURVEY 2019-20

Students are the immediate and important stakeholders and direct beneficiaries on the educational process. Understanding the satisfaction level of students is a prerequisite to assess the efficacy of the whole teaching-learning process planned and executed in the college. Such an understanding enables the teachers to realize the strength and weaknesses of the system and helps further streamline the action plan to transform the learning process more accommodative and effective. With a view to cater to the needs of the students IQAC has conducted a comprehensive Students Satisfaction Survey via online platform.

Methodology:

The questions prepared using Google form and were circulated among all the students. 338 students from different department have participated in the survey who make a heterogeneous group. The survey aims to collect data from students regarding vital areas of academic process like the syllabus, future possibilities, inter disciplinary links, the efficiency of teachers and so on.

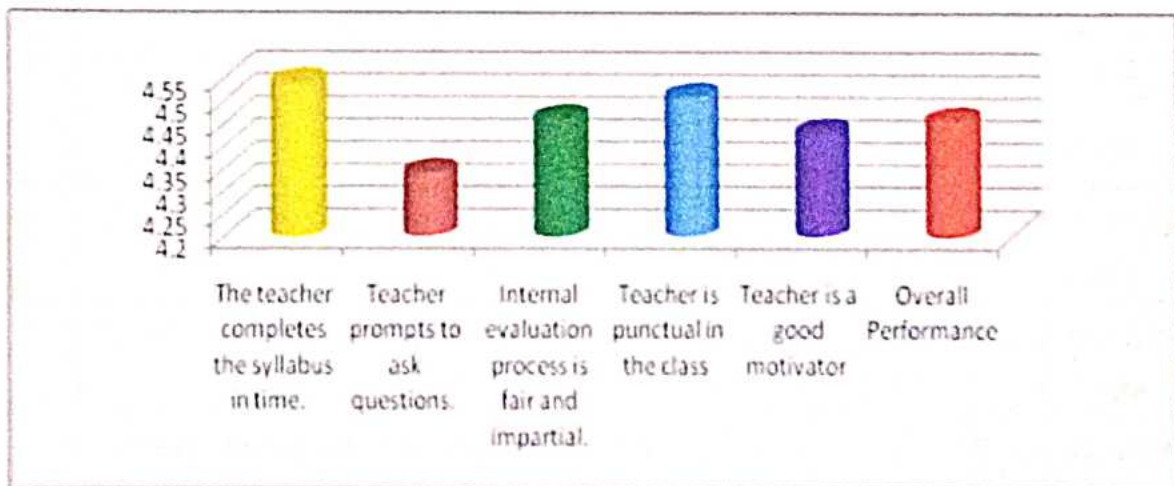
The scores obtained from the survey are detailed below:

Each question has five options mainly, strongly agree, agree, neutral, disagree and strongly disagree. To consolidate the data, numerical values were assigned to each opinion i.e., strongly agree – 5 points, agree-4 points, neutral—3, disagree-- 2 and strongly disagree –0 . The value thus obtained was summed up and the average is found. Thus, the maximum score a question can get is 5 and the minimum value is 0.

The result is analyzed in the following section.

Student's feedback on Teachers' performance:

Sl. Number	Statements	N	Mean	Standard Deviation	interpretation
1	The teacher completes the syllabus in time.	676	4.54	0.65	Strongly agree
2	Teacher prompts to ask questions.	676	4.34	0.76	Strongly agree
3	Internal evaluation process is fair and impartial.	676	4.46	0.68	Strongly agree
4	Teacher is punctual in the class	676	4.51	0.66	Strongly agree
5	Teacher is a good motivator	676	4.43	0.75	Strongly agree
	Overall Performance		4.456	0.7	Strongly agree



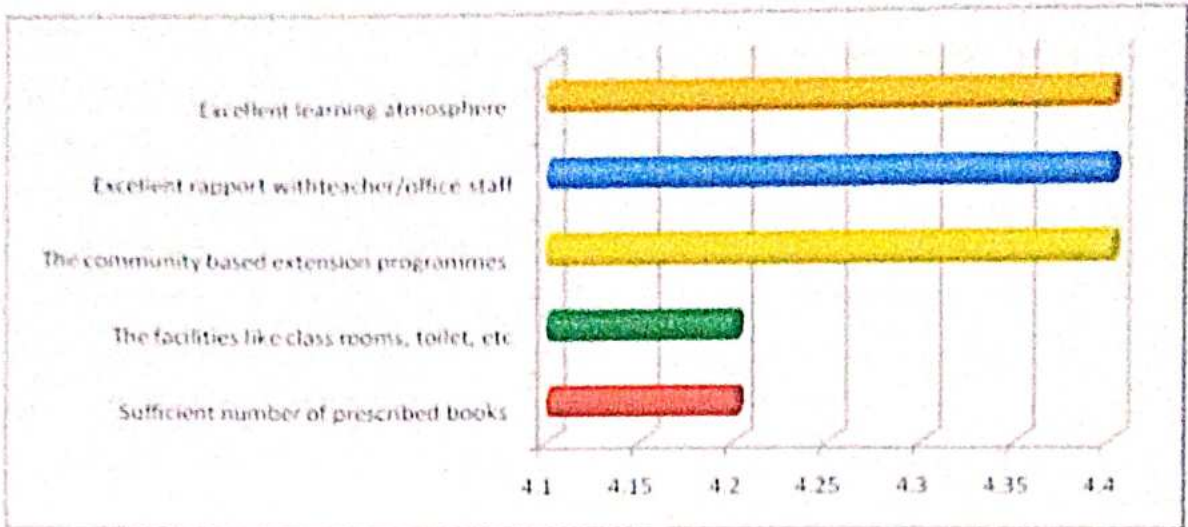
The analysis shows that the analysis shows that students are satisfied with timely completion of syllabus by teacher. The mean score of this component is obtained as 4.54 with

a standard deviation of 0.65. When we consider the Teacher prompts to ask questions, the mean score is 4.34 with standard deviation 0.76 and it is satisfactory. Regarding the component fair and impartial internal evaluation system, the mean score is 4.46 with standard deviation 0.68 which is almost at the very good rating. Regarding the punctuality of teacher, the mean score is 4.51 with standard deviation 0.66 which is at the very good rating. Regarding the motivation of teachers the mean score is 4.43 with standard deviation 0.75. It shows that the students are satisfied with it. It can be concluded that overall satisfaction of students about teacher's performance is satisfactory

SATISFACTION ABOUT FACILITIES

The analysis of satisfaction level of students with regard to various facilities in the college revealed the following details.

Sl. No.	Statements about facilities	Mean Value	Result
1	Sufficient number of prescribed books are available in the library.	4.2	Strongly Agree
2	The facilities like class rooms, toilet, auditorium, internet/ photo etc. are excellent.	4.2	Strongly Agree
3	The community based extension programmes carried out by the college through various wings like NSS, NCC, Bhoomitrasena are excellent.	4.4	Strongly Agree
4	Excellent rapport with teaching/ administrative staff.	4.4	Strongly Agree
5	Excellent learning atmosphere in the college.	4.4	Strongly Agree
	Overall Rating about facilities	4.32	Strongly Agree



Sl No.	Opinion	1		2		3	
		1. Sufficient number of books prescribed available in the library		2. The facilities like class rooms ,toilet, auditorium, internet, photocopier,et c. are excellent		3. The community based extension programme carried out by the college through various wings like NCC, NSS are excellent	
		Frequency	Percent	Frequency	Percent	Frequency	Percent
1	Strongly Agree	260	39	238	35	298	44
2	Agree	324	48	344	51	342	51
3	Neither agree nor disagree	74	11	70	10	22	3
4	Disagree	14	2	20	3	8	1
5	Strongly disagree		0		0	2	0
	Total	672	100	672	100	672	100

Sl No.	Opinion	4		5	
		4. Excellent rapport with teaching and administrative staff		5. Excellent learning atmosphere in the college	
		Frequency	Percent	Frequency	Percent
1	Strongly Agree	298	44	300	45
2	Agree	348	52	346	51
3	Neither agree nor disagree	20	3	24	4
4	Disagree	4	1		0
5	Strongly disagree	2	0	2	0
	Total	672	100	672	100

It is clear from the table that the students Strongly Agree with the statement, the community based extension programmes carried out by the college through its various wings like NSS, NCC, Bhoomitrasena are excellent. Regarding the facilities, the mean scores range from 4.2 to 4.4. It is concluded that students are satisfied with facilities provided by the college.



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