

## **Student Satisfaction Survey**

Students are the immediate and important stakeholders and direct beneficiaries on the educational process. Understanding the satisfaction level of students is a prerequisite to assess the efficacy of the whole teaching-learning process planned and executed in the college. Such an understanding enables the teachers to realize the strength and weaknesses of the system and helps further streamline the action plan to transform the learning process more accommodative and effective. With a view to cater to the needs of the students IQAC has conducted a comprehensive Students Satisfaction Survey via online platform.

Methodology:

The questions prepared using Google form and were circulated among all the students. 253 students from different department have participated in the survey who make a heterogeneous group. The survey aims to collect data from students regarding vital areas of academic process like the syllabus, future possibilities, inter disciplinary links, the efficiency of teachers and so on.

The scores obtained from the survey are detailed below:

Each question has five options mainly, strongly agree, agree, neutral, disagree and strongly disagree. To consolidate the data, numerical values were assigned to each opinion i.e., strongly agree – 5 points, agree-4 points, neutral—3, disagree-- 2 and strongly disagree –0 . The value thus obtained was summed up and the average is found. Thus, the maximum score a question can get is 5 and the minimum value is 0.

The result is analyzed in the following section.

## GENDERWISE DISTRIBUTION OF THE RESPONDENTS

Sl No	Gender of Respondents	Number	Percentage to total
1	Male	69	72.7
	Female	184	27.3
	Total	253	100

Gender  
253 responses

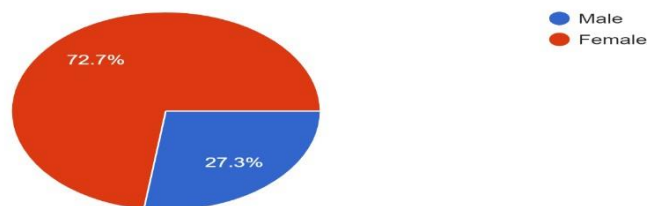
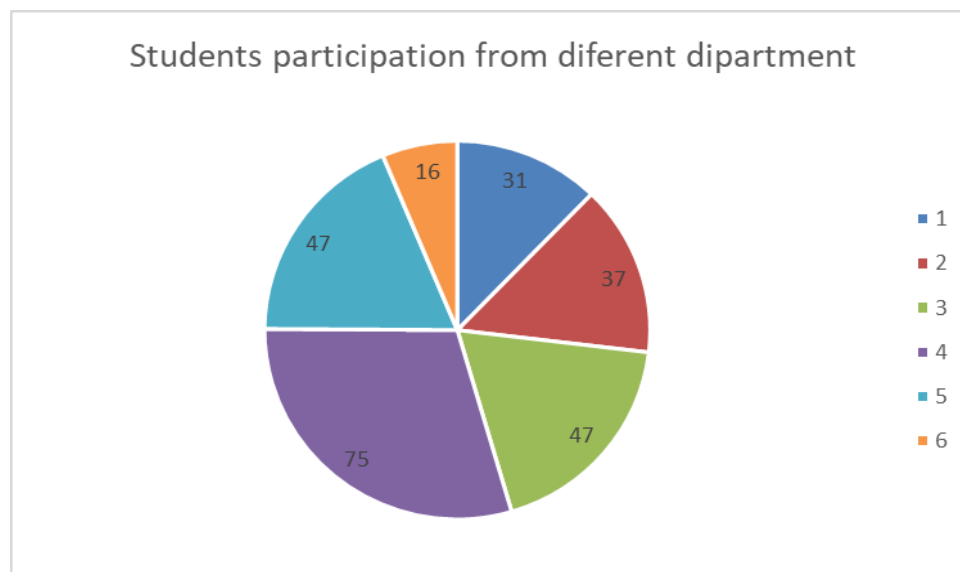


Table 1.1 The scores obtained from the survey

DEPARTMENT WISE DISTRIBUTION OF THE RESPONDENTS

SI N o	NAME OF THE DEPARTMENT	Number	Percentage to total
1	COMMERCE	31	12.3
2	COMPUTER SCIENCE	37	14.6
3	ECONOMICS	47	18.6
4	HISTORY	75	29.6
5	MASS COMMUNICATION	47	18.6
6	CHEMISTRY	16	6.3
7	TOTAL	253	100

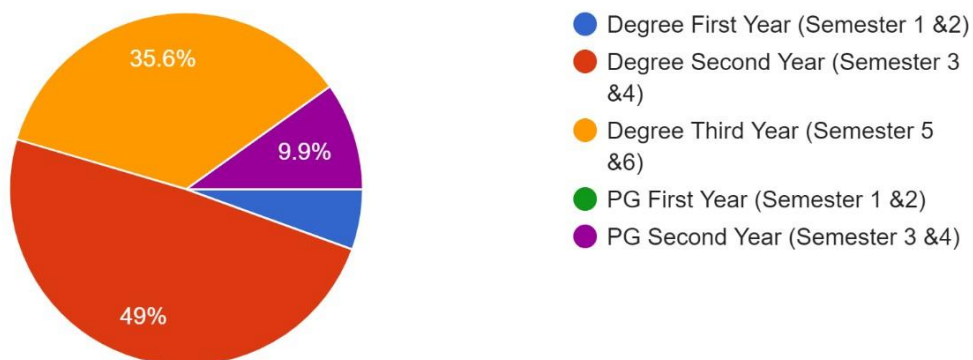


## SEMESTER WISE DISTRIBUTION OF STUDENTS

SI N o	NAME OF THE DEPARTMENT	Number	Percentage to total
1	UG I and II Semester	14	5.5
2	UG III and IV semester	124	49
3	UG V and VI semester	90	35.6
4	PG I and II Semester		
5	PG III and IV semester	25	9.9
6	Total	253	100

### Year of Study

253 responses



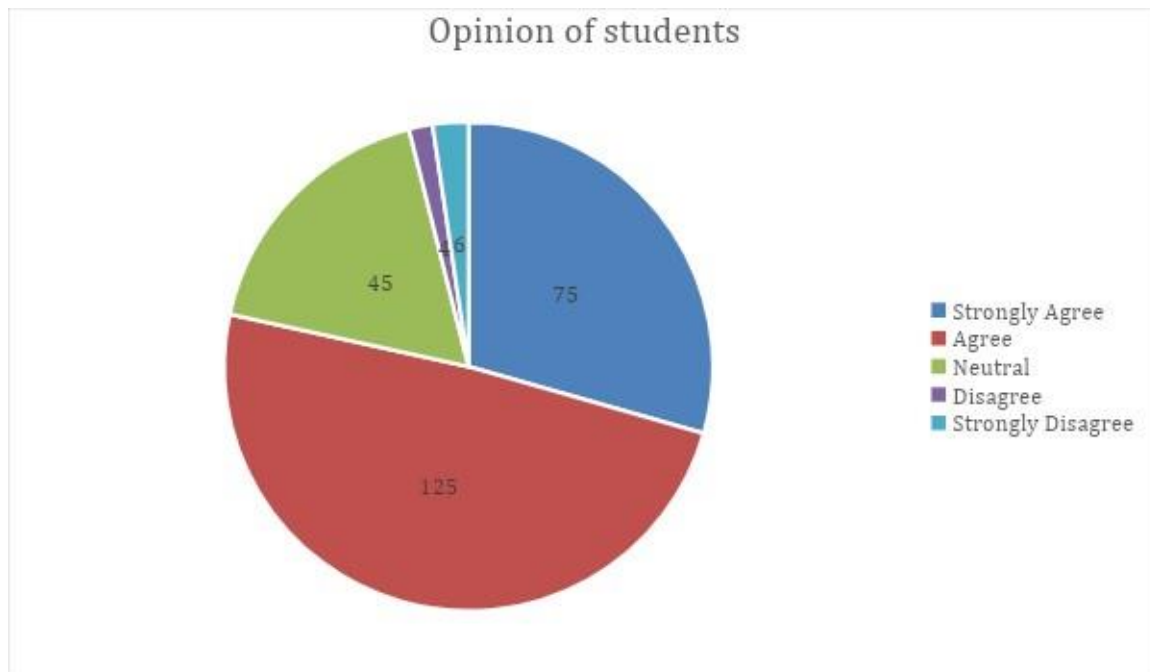
Consolidated score form the SSS.

Sl. No	Component	Score
1	We have a well-structured syllabus	4.02
2	Our Course provides job opportunities	4.04
3	Our Course is value inculcating/nurturing	4.00
4	We have progressive modules in each course	4.05
5	I am satisfied with the content of the course	4.0
6	Our course has Interdisciplinary links	4.02
7	We have experienced and qualified teachers	4.41
8	We have the flexibility to choose value-added courses	4.00
9	Our internal evaluation process is fair	4.01
10	We have a good learning environment	4.09
11	Our institute takes an active interest in promoting learning	4.01
12	Our college promotes social/communal harmony	4.18
13	We maintain a healthy teacher-student relationship	4.15
14	Online mode of teaching is an effective alternative for physical class room transaction	3.38

Sl. No	Component	Strongly Ag	Ag	Neut	Dis	Stron dis
1	We have a well-structured syllabus	75	125	45	4	6
2	Our Course provides job opportunities	70	134	42	6	1
3	Our Course is value inculcating/nurturing	62	144	39	5	3
4	We have progressive modules in each course	72	141	30	6	4
5	I am satisfied with the content of the course	60	147	36	8	2
6	Our course has Interdisciplinary links	68	140	35	7	3
7	We have experienced and qualified teachers	131	103	16	1	2
8	We have the flexibility to choose value-added courses	59	150	33	10	1
9	Our internal evaluation process is fair	49	169	29	4	2
10	We have a good learning environment	78	134	32	7	2
11	Our institute takes an active interest in promoting learning	66	144	31	6	5
12	Our college promotes social/communal harmony	95	125	25	4	4
13	We maintain a healthy teacher-student relationship	79	141	29	2	2
14	Online mode of teaching is an effective alternative for physical class room transaction	56	68	78	35	14

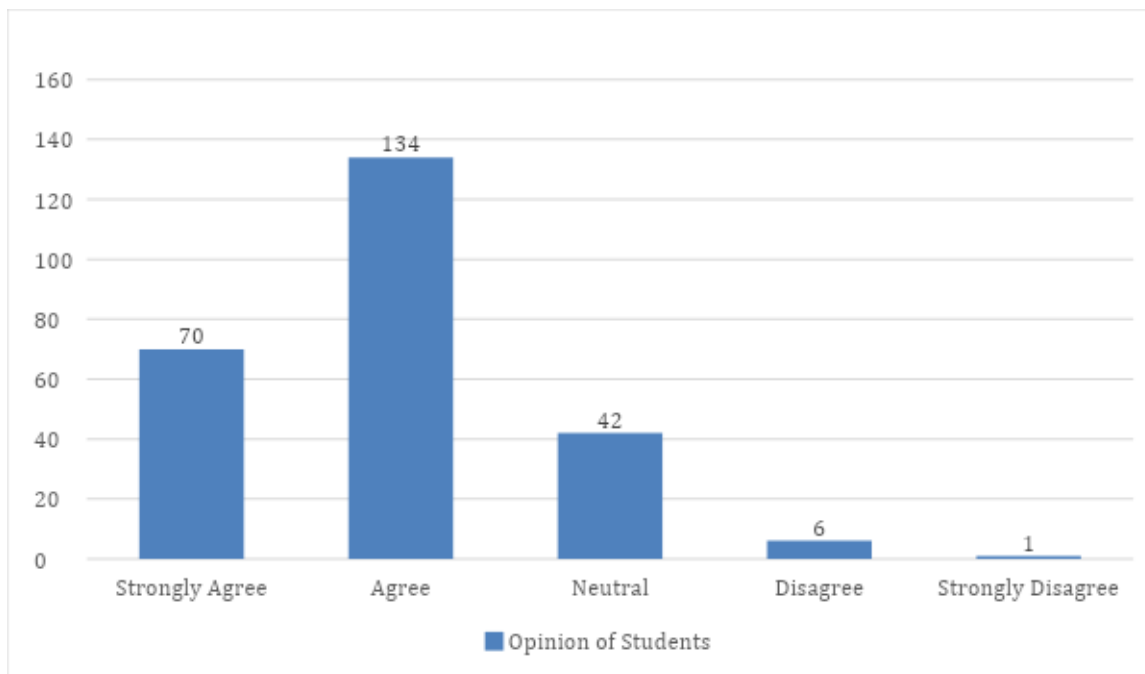
Question: We have a well-structured syllabus

Sl N o	Opinion	Number	Percentage to total
1	Strongly Agree	75	29.6
2	Agree	125	49.4
3	Neutral	45	17.8
4	Disagree	4	1.6
5	Strongly Disagree	6	2.4
6	Total	253	100



Question: Our course provide job opportunity

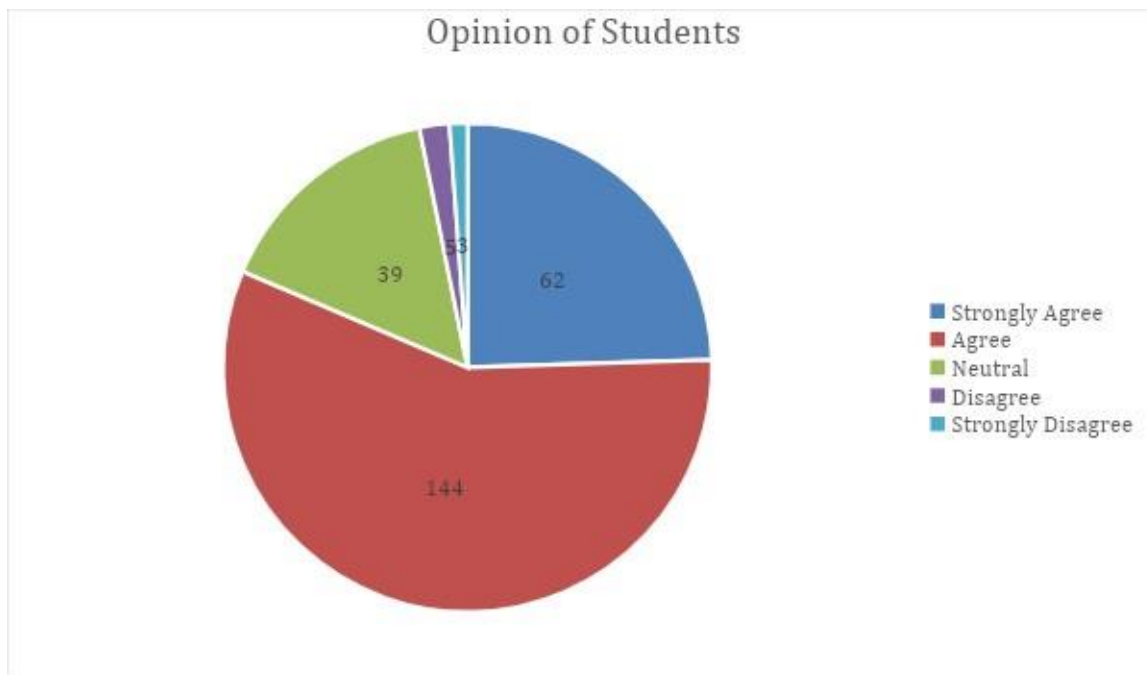
Sl No	Opinion	Number	Percentage to total
1	Strongly Agree	70	27.7
2	Agree	134	53
3	Neutral	42	16.6
4	Disagree	6	2.4
5	Strongly Disagree	1	0.4
6	Total	253	100





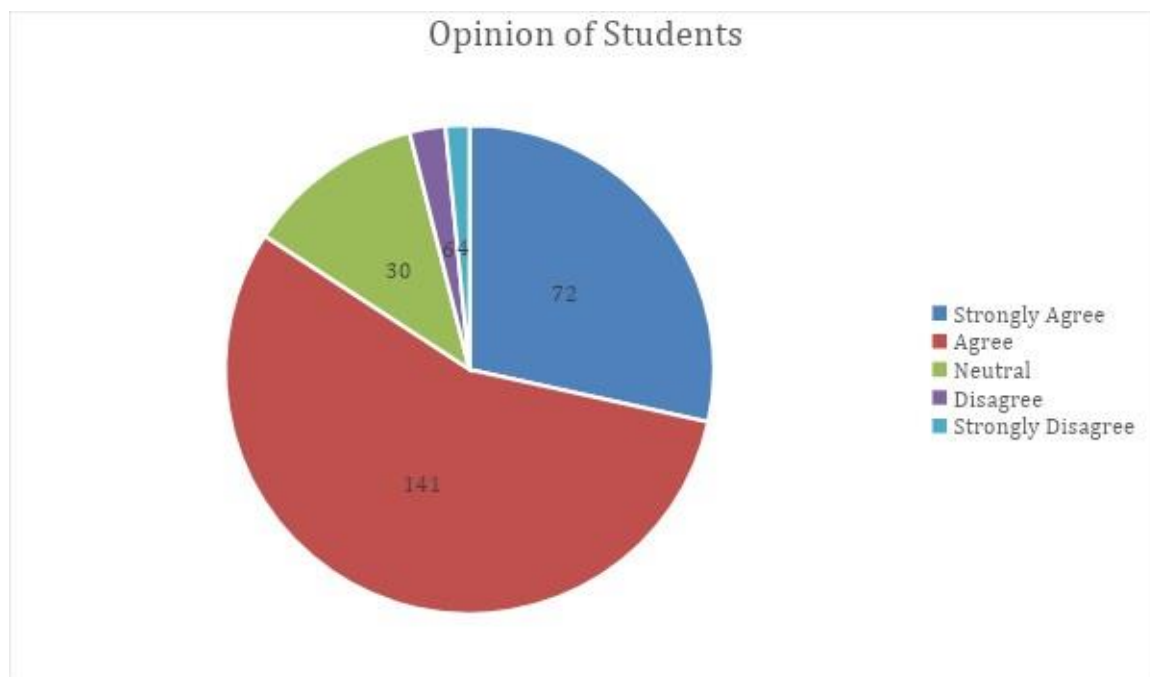
Question: Our course is value inculcating/ Nurturing

Sl No	Opinion	Number	Percentage to total
1	Strongly Agree	62	24.5
2	Agree	144	56.09
3	Neutral	39	15.4
4	Disagree	5	2.0
5	Strongly Disagree	3	1.2
6	Total	253	100



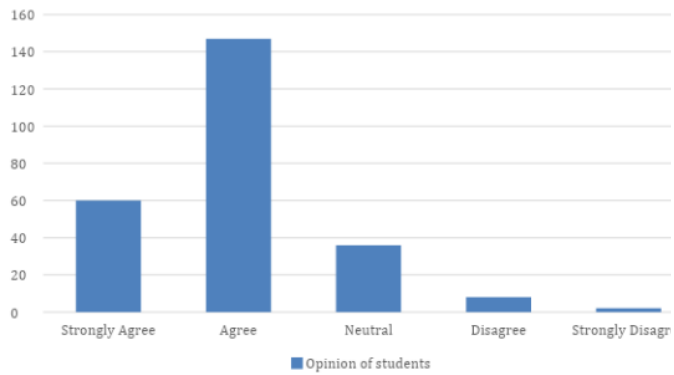
We have progressive modules in each course

Sl No	Opinion	Number	Percentage to total
1	Strongly Agree	72	28.5
2	Agree	141	55.7
3	Neutral	30	11.9
4	Disagree	6	2.4
5	Strongly Disagree	4	1.6
6	Total	253	100



I am satisfied with the content of the course

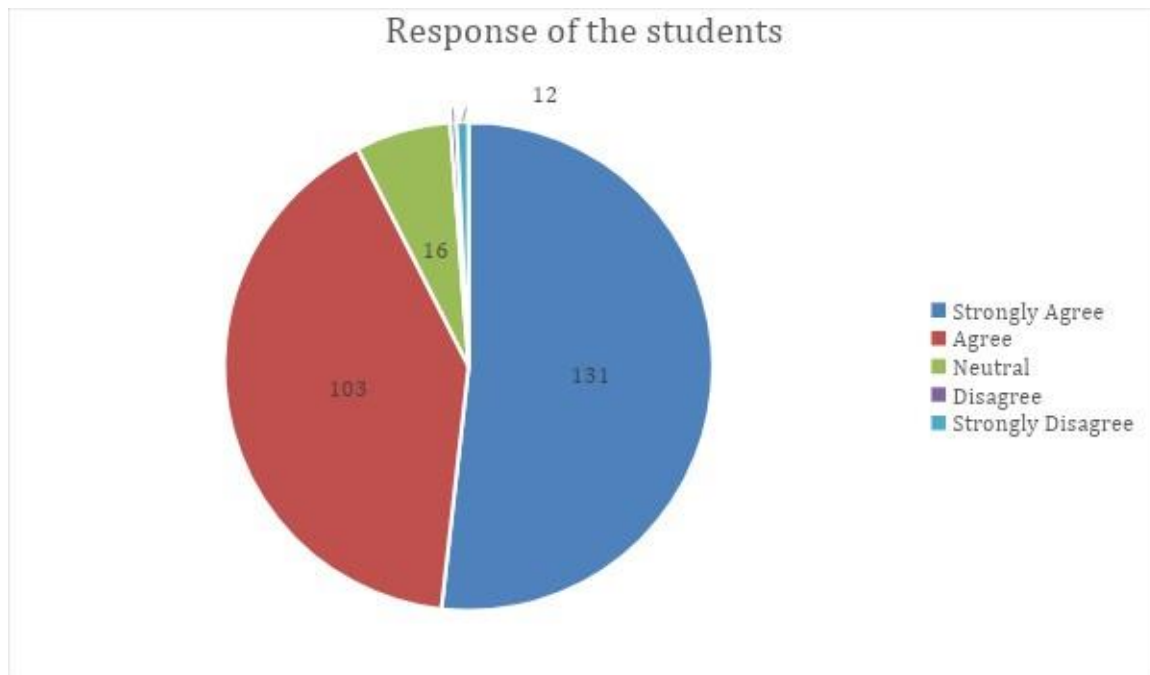
Sl N o	Opinion	Number	Percentage to total
1	Strongly Agree	60	23.7
2	Agree	147	58.1
3	Neutral	36	14.2
4	Disagree	8	3.2
5	Strongly Disagree	2	0.8
6	Total	253	100



e Strongly Disagree

We have experienced and qualified teachers

Sl No	Opinion	Number	Percentage to total
1	Strongly Agree	131	51.8
2	Agree	103	40.7
3	Neutral	16	6.3
4	Disagree	1	0.4
5	Strongly Disagree	2	0.8
6	Total	253	100



We have the flexibility to choose value-added courses

Sl No	Opinion	Number	Percentage to total
1	Strongly Agree	68	26.9
2	Agree	140	55.3
3	Neutral	35	13.8
4	Disagree	07	2.8
5	Strongly Disagree	3	1.2
6	Total	253	100

We have the flexibility to choose value -added courses

Sl No	Opinion	Number	Percentage to total
1	Strongly Agree	59	19.4
2	Agree	150	59.3
3	Neutral	33	17
4	Disagree	10	4.0
5	Strongly Disagree	1	0.4
6	Total	253	100

Our internal evaluation process is fair

Sl N o	Opinion	Number	Percentage to total
1	Strongly Agree	49	19.4
2	Agree	169	66.8
3	Neutral	29	11.5
4	Disagree	4	1.6
5	Strongly Disagree	2	0.8
6	Total	253	100

We have good learning environment

Sl N o	Opinion	Number	Percentage to total
1	Strongly Agree	66	26.1
2	Agree	144	56.9
3	Neutral	31	12.3
4	Disagree	8	3.2
5	Strongly Disagree	3	1.2
6	Total	253	100

Our institute takes an active interest in promoting learning

Sl No	Opinion	Number	Percentage to total
1	Strongly Agree	78	30.8
2	Agree	134	53.0
3	Neutral	32	12.6
4	Disagree	7	2.8
5	Strongly Disagree	2	0.8
6	Total	253	100

Our college promotes social/communal harmony

Sl No	Opinion	Number	Percentage to total
1	Strongly Agree	95	37.5
2	Agree	125	49.4
3	Neutral	25	9.9
4	Disagree	4	1.6
5	Strongly Disagree	4	1.6
6	Total	253	100

We maintain a healthy teacher-student relationship

Sl No	Opinion	Number	Percentage to total
1	Strongly Agree	79	31.2
2	Agree	141	55.7
3	Neutral	29	11.5
4	Disagree	2	0.8
5	Strongly Disagree	2	0.8
6	Total	253	100

Online mode of teaching is an effective alternative for physical class room transaction

Sl No	Opinion	Number	Percentage to total
1	Strongly Agree	56	22.3
2	Agree	68	27.1
3	Neutral	78	31.1
4	Disagree	35	13.9
5	Strongly Disagree	14	5.6
6	Total	253	100